

Customer Voice Panel

Chlorine Tablets, NCP Programme

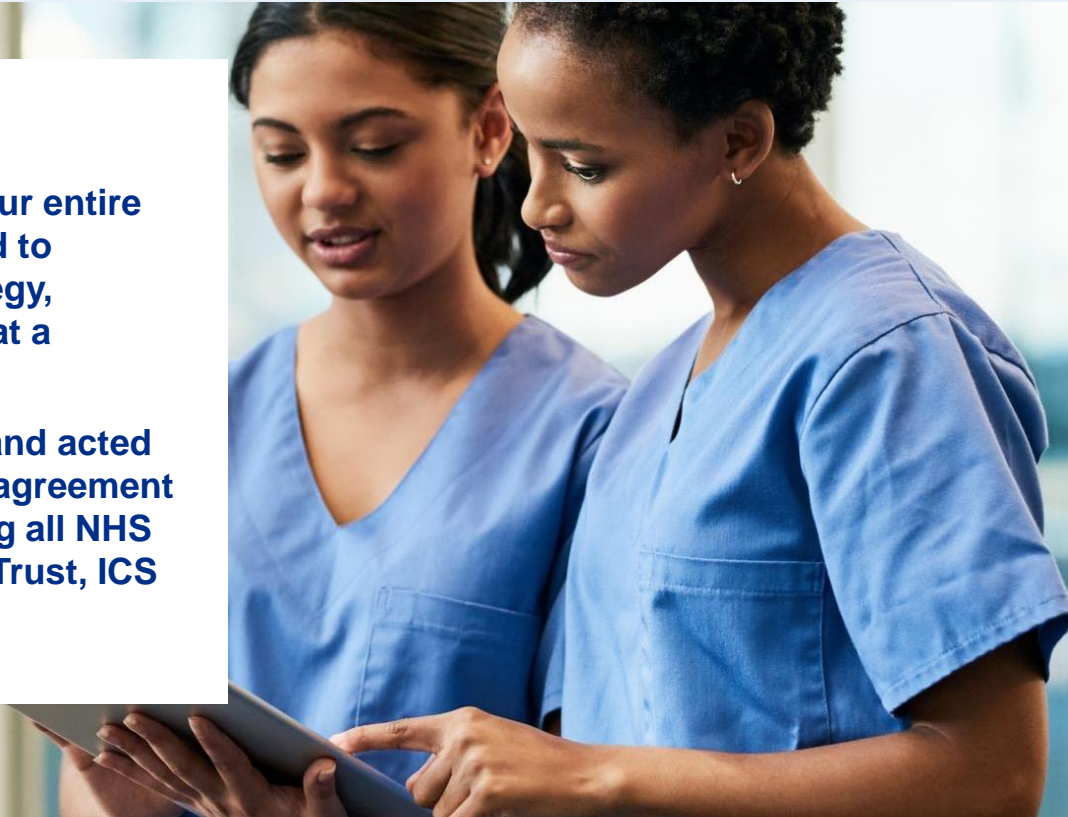
Facilities and Office Solutions

April 2025

| Item Number | Agenda item | Presenter |
|-------------|------------------------|---------------------|
| 1 | Introduction to Panel | Sarah Kelleher |
| 2 | Overview of Category | Natalia Armusiewicz |
| 3 | Calendar of Events | Natalia Armusiewicz |
| 4 | Chlorine NCP Programme | Natalia Armusiewicz |
| 5 | Questions | Natalia Armusiewicz |

Your voice will be a representation of the recommendations for our entire NHS and therefore need to consider the best strategy, products and services at a National level.

Any insights obtained and acted upon are based on the agreement that you are considering all NHS Trusts, not an isolated Trust, ICS or Region.



Overview of the Category – Chlorine Tablets, Granules and Dilution Vessels

Existing framework

- Currently a stand-alone framework
- 1 Lot – Chlorine Tablets, Granules and Dilution Vessels
- 9 Suppliers on the framework

New Framework

- Chlorine is merging into the upcoming Chlorine & Cleaning supplies framework
 - Go live – 16/06/2025
- Lot 1 will cover Chlorine Tablets, Granules and Dilution Vessels
 - 18 suppliers – 7 incumbent, 11 new suppliers

| In Scope | Out of Scope |
|------------------|-----------------------------|
| Chlorine Tablets | Hydrogen Peroxide |
| Dilution Vessels | Liquid Chlorine |
| Granules | Alcohol-based disinfectants |

Calendar of Events

| Activity | Anticipated Date |
|--|--------------------------|
| Stakeholder engagement | April 2025 |
| Tender published | November 2025 |
| Intent to Award letters and standstill | December 2025 |
| Launch period | January 2025 – June 2026 |
| NCP Go Live | June 2026 |

Objective:

- Implement an NCP (Nationally Contracted Product) strategy for dilution vessels, chlorine tabs and granules to drive cost savings and operational efficiency

Key Aims:

- Deliver Savings
- Standardisation
- Supply Chain Efficiency
- Regulatory and Safety Compliance

Purpose of the customer panel:

- Gather insights, feedback and benefits of migrating to an NCP model
- Understand any potential blockers, concerns or challenges
- Discuss expectations, requirements and any key considerations for successful transition
- Ensure alignment and address any reservations



Considerations

- What are the key COSHH considerations when selecting chlorine tablets?
- Can you share the key factors that influenced your decision to choose your current brand of Chlorine tablets? I.e. Specific product attributes/pricing etc.
- If your current provider was not awarded, would you consider looking for an alternative framework provider/route?

Implementation

- What is the estimated timeframe for transition to a new chlorine tablet manufacturer?
- What level of staff training is required when introducing new chlorine tablet?
- What are the local requirements for a change i.e. testing?

Opportunities

- Are you aware of any reasons why some Trusts are purchasing dilution vessels from different suppliers than their chlorine tablets?

Product Range

- Have you experienced any issues with chlorine tablets currently available?
- What potential challenges or barriers do you foresee in transitioning to a different brand or supplier for chlorine tablets?

Questions and additional feedback