

Practical approaches to getting commissioned: Social and therapeutic horticulture activities for older people and people with dementia



Today

Practical case study
How we brought Growing Support to market
Lessons learnt
Please ask questions!





Who's here?

1.Which best describes you?

- a) Voluntary sector provider of STH / green care
- b) Health and social care commissioner
- c) Health and social care provider
- d) other

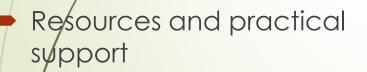
2.What do you most want to get out of this workshop?

- a) The operational challenges of running Growing Support
- b) How Growing Support got to where we are today
- c) Our impact and how we measure it
- d) Other if so what?



What we do

- Social and therapeutic gardening groups for older people and people with dementia
- Training



Tackling loneliness, social isolation and inactivity





Why we do it

Loneliness is bad for our health

50% of older people in care homes *never* go outside

Volunteers demonstrated to improve care experience

Spending time in nature is good for our health and wellbeing





History



2013

- •£3k start-up grant
- Pilot in 3 care homes
- 2 part time founders
- •2 volunteers

2016

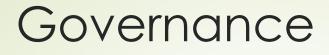
- •Income > £100k
- >30 gardening groups in care

homes, social housing,

community gardens

- •7 part time staff
- >50 volunteers





Community interest company

- Limited by guarantee
 - Asset locked
- Not for profit
- More agile
 - Founders = Directors, no Trustees
 - Broader funding base
 - Entrepreneurial

Limitations

- Pay tax
- Excluded from some grant funding

growing support





Operational Challenges

Volunteers

- Finding them
- Keeping them

Working in the community

- Accessibility and sustainability of local community gardens
- Engaging socially isolated older people

Attitudes

- Poor understanding of capacity of people with dementia
- Constraints of a small organisation





Measuring impact

Observed impact

- Service users have short term memory loss, sensory impairment, limited verbal communication skills
- Capacity for consent

Validated tools

- 5 Ways to Wellbeing: Active, Connected, Take Notice, Keep Learning, Give
- Greater Cincinatti Chapter Wellbeing Observation Tool: 9 domains of wellbeing, observations every 10 minutes
- Currently only able to measure immediate impact of session
 - Resource
 - Practical barriersowing support





Market positioning

Care Providers

- Competitive edge
- Regulatory Requirements

Local commissioners

- Loneliness and social isolation
- Inactivity
- Ageing and Dementia

Trusts and Foundations

- Volunteers
- Ageing and Dementia
- Increasing involvement of community in care
- Innovation

South Gloucestershire Clinical Commissioning Group



Bupa







Critical success factors

Demonstrable fit with strategic priorities

- Loneliness, social isolation, inactivity
- Quality of care for older people, dementia

Funding partners

UnLtd, S Glos CCG, Bristol Public Health

Volunteers

- Mission and Sustainability
- Accessibility through delivery partners
 - Care providers
 - Bristol City Council

Innovation

Accepted model in new environment

growing support





Strategic Challenges

Funding

- Care providers falling income, rising costs
 - Public sector budget cuts
- Short term funding cycles

Demonstrating impact

- Appropriate tools for people with dementia
- Inconsistent demands from funders

Scale

- Growth partners
- Growth funding





Future

New counties
Extra Care and other Supported Housing
Growing Support Gardening Challenge

Strategic partnerships









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